



RETURN FORM

— www.mamaway.com.au —

HOW DO I MAKE A RETURN

We understand it can be difficult to find the right size and style online, especially at this exciting time of your life. We are here to help you.

- 1 CONTACT US**
Contact our customer service via FB messenger or email us at support@mamaway.com.au so we can confirm a few things with you.
- 2 PACK THE RETURNS**
Pack the product(s) with the return form and attached labels/tags in the box/package of original product(s).
- 3 SEND IT BACK**
Send the parcel to the return address provided by Mamaway customer service. Drop the parcel in the Australia Post mailbox or office.

EXTENDED 45 DAYS POLICY*
All return item(s) must be in original packaging and condition as sold (unworn, unwashed with tags attached) within 45 days from purchase, sending along with this form. For any refund, please allow 5-10 working days from return arrival, refund will be made via original payment method only.

Due to hygiene and health reasons, we do not accept returns on disposable items, briefs and tights unless faulty.

- * Please note customers are responsible for the cost/postage for all returns with the exception of faulty items. If you wish to exchange for style or size, simply place a new order online and send your item back for a refund.
- * We don't accept any change of mind return on items in 'bra buy 1 get 1 free', "clearance sale" and any flash sale promotion unless faulty.
- * Any return item does not meet requirements will be returned at your own cost.

CUSTOMER DETAILS

Order Number: _____ Name: _____

Email: _____

Phone: _____ (Please provide a contact number, we may contact you)

RETURN

Item Number. (located behind your product name)	Colour	Size	Comments / Feedback

OFFICE USED ONLY	Date Received / /	
Notes	Online credit	Cash

For the full return policy, visit www.mamaway.com.au